

LESTER'S UPSTATE SPORTS

Return information

Our Return Policy: If you aren't 100% satisfied, merchandise can be returned for exchange, credit, or refund within 60 days of purchase. Shipping and handling charges are not refundable. Refunds received after 60 days are subject to a re-stocking fee of 20% if the return is deemed acceptable. Some items that we have fulfilled directly from manufacturers, such as All Star Protective gear and Richardson Team Caps, are subject to a re-stocking fee of 20%. Fill out this form and send the package back via UPS or US Postal Service (US Postal Service packages are not always traceable). **We will not accept COD's. We are not responsible for packages lost or damaged in transit.** Return shipping charges are not refundable. Upon receipt of the goods, Lester's will issue credit if we judge the items to be still in un-used condition. This is especially true for hats, so if you return hats make sure you use a box so they do not get crushed.

Free shipping: If item(s) are returned and the cost of the original goods purchased minus the goods returned is less than the free shipping threshold (normally \$300), ground shipping charges will be withheld from the credit issued. Lester's reserves the right to withhold a re-stocking fee for any returns from an order that receives free shipping.

Items that have been worn are not eligible for the above refund unless there is a **manufacturer's defect**.

Manufacturer's defect: To receive a replacement item immediately, please call 800-468-9520 or e-mail service@LestersUpstateSports.com. When you send in this form, be sure to check the "ITEM IS DEFECTIVE" line. We must inspect the defective item before we can issue a credit.

You may not return:

- Items that have been embroidered or otherwise personalized
- Pants that have been hemmed
- Garments that have numbers sewn onto them
- Hats that are creased
- Items that have been washed

SEND SHIPMENTS TO:

Lester's Upstate Sports
7675 OMNITECH PL
SUITE 170
Victor NY 14564

INVOICE # _____

NAME _____

ADDRESS _____

CITY/STATE/ZIP _____

DAY PHONE # _____

E-MAIL _____

ITEMS RETURNED

Product ID	Size	Color	Description	Qty	Price
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

WHAT DO YOU WANT US TO DO?

- Refund via original method of payment
 Issue in-store credit
 Ship another product (Exchange)
 None of the above

Reason for Return

- Incorrect size, but it is what I ordered
 Incorrect size, Lester's Error
 Incorrect item received, Lester's Error
 Item is defective

ITEMS TO BE SHIPPED IN EXCHANGE

_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____

Shipping & handling (Varies depending on zip code, estimated): \$12.95

NYS Sales tax (for NYS residents only, S&H is taxable) _____

Total _____

Method of Payment:

- Use same credit card from original order
 Use new V/MC/Amex/Disc: _____ exp _____
 Check / Money order enclosed